
POL (eng) QUALITY MANAGEMENT SYSTEM POLICY

V12

Autor

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Revisores

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Historial del documento

REVISIÓN	FECHA	COMENTARIO
V08	06/04/2021	General review of the document. Mention to GMP+ certification is included.
V09	07/09/2022	Kosher and Halal certifications are included. The title of the section "Safety" is changed by "Occupational Health and Safety". The employee assigned to the General Manager's role is changed.
V10	30/09/2022	The scope of quality certifications are included in the introduction of the document. ISO 22000 is replaced by FSSC 22000. The requirements agreed with the stakeholders, as well as, the commitment to continuous improvement are included in the Management System section. The commitment to ensure the query and participation of workers and the reduction of hazards and risks are included in the Occupational Safety and Health section. External communications are considered in the Food Safety section.
V11	11/11/2022	Quality Culture is included in the Food Safety section
V12	28/07/2026	The entire Integrated Management System Policy has been updated. GMP+ has been removed.

1. Quality Management System Policy

QUALITY, SAFETY, SUSTAINABILITY AND BUSINESS ETHICS

At **QUALITY CHEMICALS** and **PURITY CHEMICALS**, we recognize that the manufacture of high-purity chemicals is a critical activity for essential industries such as pharmaceuticals, food, and chemicals. Therefore, our mission is to provide safe, sustainable, and exceptionally high-quality products that contribute to human, scientific, and industrial development.

1. VISION AND PURPOSE

Our vision is to become an internationally recognized leader in the production of high-purity chemicals, distinguished by technical excellence, ethical management, and a strong commitment to the well-being of people and the environment.

2. COMMITMENT TO QUALITY AND EXCELLENCE

- We ensure compliance with the following standards and certifications: **ISO 9001, ISO 14001, ISO 45001, FSSC 22000, EU GMP Part II**, as well as **Kosher** and **Halal** certifications.
- Processes within the scope of GMP are carried out to ensure traceability, reproducibility, and comprehensive control from design through distribution.
- We promote continuous improvement by establishing measurable objectives that drive efficiency, innovation, and operational excellence throughout the organization.

3. CUSTOMER FOCUS

- Customer satisfaction is the foundation of our strategy and the primary measure of our success.
- We build transparent, ethical, and long-term relationships by providing reliable, safe, and customer-focused solutions.
- We work to generate lasting trust and shared value with our customers, partners, and stakeholders.

4. PEOPLE, TALENT AND CORPORATE CULTURE

- Our people are our greatest asset. We promote continuous training, professional development, and collaborative teamwork.

- We foster equal opportunities, diversity, and inclusion.
- We provide a safe, healthy, and respectful workplace, free from discrimination, harassment, and unfair treatment.

5. ENVIRONMENTAL COMMITMENT AND SUSTAINABILITY

- Sustainability is a strategic principle guiding our decisions.
- We reduce our environmental footprint through the efficient use of resources, waste minimization, and the integration of circular economy principles.
- We comply with **ISO 14001** and continuously advance toward cleaner, more efficient, and lower-impact processes.

6. OCCUPATIONAL HEALTH AND SAFETY

- Safety is integrated into all our activities.
- We apply a preventive approach in accordance with **ISO 45001**, eliminating hazards and reducing risks to protect the physical and mental health of our employees.
- We encourage active participation and shared responsibility in building a strong safety culture.

7. FOOD SAFETY

- We manufacture and supply safe products that comply with applicable legal and regulatory requirements under **FSSC 22000** certification.
- We ensure product traceability and integrity throughout the food supply chain.
- We strengthen a Food Safety Culture in which every individual understands and assumes their responsibilities.

8. ETHICS, INNOVATION AND SOCIAL RESPONSIBILITY

- We act with integrity, transparency, and respect for human rights, both within our organization and throughout our supply chain.
- We collaborate with scientific institutions and local communities, promoting knowledge sharing and social development.
- We embrace technological and digital innovation to strengthen our competitiveness and long-term sustainability.

9. MANAGEMENT COMMITMENT

Management is committed to providing the resources necessary to maintain, improve, and continuously develop our Integrated Management System, ensuring its alignment with our corporate strategy and our values of responsibility, competitiveness, and sustainability.

QUALITY IS PURITY

Airy Cortada

General Manager