

1. Quality Management System Policy

QUALITY CHEMICALS, S.L. and PURITY CHEMICALS, S.L. are two companies focused on the development, manufacture, packaging and marketing of organic and inorganic additives, solids and liquids, for the food industry, fine chemical products and synthesis reagents. Our main goal is to meet our customer's requirements and expectations, achieving our own personal satisfaction, and improving and strengthening our competitiveness and expansion into the market. To fulfill these purposes we commit to the following Quality guidelines:

Customer Satisfaction

- Provide products and services that meet or even surpass our customer's needs and expectations.
- Work with reliable suppliers, both in terms of delivery and product quality, in order to provide the best service to our customers.
- Adapt our operational systems and procedures to obtain products in accordance to GMP-ICH-Q7, for the pharmaceutical industry and related sectors, while maintaining a competitive differential with respect to other manufacturers.

Continual Improvement

- Assess the improvement and effectiveness of our management systems, setting annual objectives.
- Since our customer's requirements may vary over time, we commit ourselves to improve continuously our work processes, planning our goals with the purpose to obtain ever-increasing and consolidated quality levels.

Staff

- Manage our human resources taking into consideration the skills of our employees, organizing them in the most appropriate way to fulfill our quality standards.
- Provide the necessary information and training to the employees to allow their continuous improvement.
- Each employee takes part in the quality of our products and services, and must transmit this responsibility to the rest of workmates and partners, even though they are internal or external.

Management System

- Maintain a Quality Management System that meets the requirements of the guidelines ISO 9001, ISO 14001, FSSC 22000, ISO 45001, EU GMP Part II and GMP+, as well as the certifications Kosher and Halal.
- Comply with all the applicable legal requirements, as well as, with the requirements agreed with all interested stakeholders.
- Review periodically our Quality Management System to ensure its proper development and robustness committing to continuous improvement.
- Ensure the competence of the employees in regards to each management system.

Environment

- Protect the environment, as a key factor for our activity development, by means of a commitment of continuous improvement and pollution prevention.
- Minimize the amount, hazardousness and environmental impact of the generated wastes.
- Promote and encourage the responsible use of resources.

Occupational Health and Safety

- Ensure a safe and healthy environment for our employees and visitors.
- Include risk prevention criteria in decision-making. All members of the organization must consider the Occupational Health and Safety as a main responsibility, committing to mitigate the hazards and to reduce the risks within the organisation.
- Ensure the query and participation of workers.

Food Safety

- Produce innocuous products in safe and hygienic conditions in compliance with the current regulations and food safety requirements.
- Maintain an adequate communication with all the interested parties in the food supply chain, in order to ensure a correct information flow regarding to product safety.
- Establish an adequate external and internal communication flow throughout the organization to ensure the harmlessly and safety of the manufactured products.
- Apply the Quality Culture monitoring plan.

The implementation of this Policy is a fundamental objective for General Management, and all the employees are responsible to focus their actions on adding value to the principles set forth therein.

Airy Cortada

General Manager